






**Warm Welcome to the Continental Hotel Hurghada, Thank you for choosing  
Our SOFT All-Inclusive**

<b>All Inclusive privileges and information</b>	With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. <b>The Soft All inclusive starts at 10:00 -23:00.</b> All hot beverages, selection of tea and chocolates, coffee & soft drinks are included till your check out day at 12:00. The official check-in time is 14:00, the check-out time 12:00pm.
<b>"Palm's Brasserie" Buffet Restaurant</b> 	For All-Inclusive buffet style Breakfast 07:00 -10:00 Lunch 13:00- 15:00 Dinner 18:.30 -21:00 (winter time) 19:00-22:00 (summer time)
<b>"Al Dente" Italian Restaurant</b> 	Serving à la carte Italian food <b>against charge</b> 10% discount will be applied on the total bill. Dinner 18:.30 -21:00 (winter time) 19:00-22:00 (summer time) Please reserve your table for dinner with reception. 1 day in advance.
<b>"Dabke" Syrian Restaurant</b> 	Serving à la carte Syrian food <b>against charge</b> Open from 13:00-22:00 Please reserve your table with reception or Food and Beverages sales.10% discount will be applied on the total bill.
<b>"La Terrace" Pool Bar &amp; Restaurant</b>	Snacks Lunch 14.00 -17:00 à la carte Menu 12.00 -17 :00 <b>against charge</b>
<b>"Al Khalig" Beach Restaurant</b>	à la carte Menu 12.00 -17 :00 <b>against charge</b> <b>Ice Cream is served daily from 15:00-17:00 .</b> You can enjoy (2 scoops per day)/pers.
<b>Captain's Bar</b>	Open 24 hours, <b>Beverage :</b> 10:00-23:00 Light continental breakfast 10:30-12:00 Tea time from 16.00-17:00 All Alcohols ,Imported Spirits and Premium <b>against charge</b>
<b>Pool Bar &amp; Beach Bar</b>	Beverage 10.00 - 17:00 (winter time) 10.00 - 18:00 (summer time)
<b>Dress Code</b>	We kindly request you not to wear swimming costumes in the Lobby & Reception area as well as in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts and slippers in the restaurants during lunch & dinner time.
<b>Guest Relation</b>	For any information during your stay or special requests in your room please contact the Guest Relation desk, please dial 6034.
<b>Kids Club and entertainment</b>	Access to snoopy Club for children from 4-12 years 6 days a week from 10:00 -13:00 and afternoon from 14:30 -17:00 Mini disco at 20:30 at La Terrace Pool Bar area.
<b>Sports and leisure</b>	You can enjoy playing Billiard (as of 12 years) and table tennis against charge. 50% discount will be applied from 09:00-15:00
<b>Tennis &amp; Squash - Football Court</b>	We have 3 Clay Tennis Courts, one football court, one squash court. You can enjoy tennis and squash from 09:00 – 15:00 (equipments are not included). With prior reservation as subject to availability. It is not permitted to use the tennis without sport shoes and suitable sport cloths.
<b>Medical Spa (Fitness &amp; Spa Center)</b>	Unlimited use of Gym Spa open from 09.00 – 19:00; sauna and steam bath with prior reservation 50% discount to be applied if enjoying between 09:00 -15:00, (age as of 16 years). Any other services will be according to the spa price list. Fitness opens from 09.00 - 20:00pm (as of 16 years).



	It is not permitted to use the gym room without sport shoes and suitable sport cloths.
<b>Hairdresser</b>	Open daily from 10.00 - 19.00. Located in the shopping arcade. All services are with extra charge.
<b>Shuttle</b>	Shuttle bus to/from hurghada center 1Xper day (with prior reservation, please dial 3.
<b>Towel card &amp; Towels at the pool &amp; at the beach</b>	The towel card, which you receive upon check-in, entitles you to get one towel each a day at one of our Towel Centers between 08:00 and 17:00. Kindly be advised to give back the towel card upon check out at the Reception, lost towel card will be charged with 100 LE. Kindly be informed that the beach towels should be returned before sunset time to the towel center located on the pool in order to provide to our valuable guests fresh towels the next day. As Friendly environmental resort, the towels exchange more than 1 time will be against charge.
<b>Mini-Bar</b>	Please be advised that a mini-bar is available in the room are against charge. Water located up of the mini bar is free of charge.
<b>Safe Box</b>	There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel. <b>Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.</b>
<b>Laundry</b>	Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out.
<b>Room cleaning</b>	Times for room cleaning: daily from 09.00 till 17:00.
<b>Doctor</b>	The Clinic is open from 14:00-15:00. Against extra charge. For emergency cases please dial #1 (24h).
<b>Internet Service</b>	Free Wi-Fi Service – in lobby area free of charge.
<b>Payment</b>	You have the possibility to choose either to pay by cash or to pay by credit cards (American Express/ Visa/MasterCard/Diners Club).
<b>Exchange Service</b>	The cash-machine is located in the shopping arcade beside the jewelers shop.
<b>Check-out time</b>	Please let the Reception know when we can pick up your luggage one day before your check- out .You are kindly requested to bring the room key to the Reception and pay your account if you have any extras to pay. If you would like to stay in the room longer please contact the reception one day in advance, according to the hotel availability. <b>Kindly be informed that the room key card will be automatically not valid after 12.00pm.</b> For more information please contact the Reception #1. <b>Please make sure that all persons accommodated in the same room are present in the check out.</b>
<b>Important Information</b>	Bottled soft drinks, fresh juices, bottled beer, premium and imported alcohol and special beverage, Room service, Turkish coffee , shisha <b>are against charge.</b>

**We make every day count.**

**Have a nice Holiday at your Continental Hotel Hurghada.**